



Event Rentals - Terms and Conditions

Rental Contract Terms:

- Select supply product is rented on a first-come, first-served basis to our customers. Rental requests should be placed with our Supply Department no later than five weeks prior to the requested deliver/pick-up date. If less than 5 weeks' notice is given, availability is not guaranteed. Rental items can be delivered and picked up on your regular delivery route.
- Rental term is 7 days maximum. Rentals returned late will be charged a daily fee which will be the rental cost of the item per day.
- Green Mountain Floral Supply is not responsible for any lost, stolen or damaged items while in your possession. Should something happen to rental item(s) while in your possession you will be charged the full sale price plus any fees incurred to replace the rental product.
- An item is considered rented once it leaves our building. In the event you do not use the item there will not be a refund issued.
- All orders are subject to a 10% cancellation fee within 10 days of rental delivery/pick-up.
- Please inspect your rental immediately upon receipt. Notify us of any issues within 24 hours.

Rental Return:

- Rentals must be returned in original salable packaging or a \$10.00 box charge will be added to each item not in its packaging.
- A cleaning deposit of up to \$300 may be charged on some rental items and will be returned when the rental is returned in like condition as you received it.
- If a rental is returned dirty a cleaning fee will apply.

Candle Policy:

Melted wax presents a unique challenge for the cleaning of rental items. We recommend battery operated candles, pre-poured candles or liquid tea lights for use in our rental item(s).

- If open flame candles are used and wax-residue is present on return, the item(s) will be returned to you. You will be charged the full sale price plus any fees incurred to replace the rental product.

Business Name: _____ **Date:** _____

Signature: _____

Order/Invoice #: _____